

KW RESORT UTILITIES, Corp.**e-Newsletter***Providing Environmentally Friendly & Cost-Efficient
Wastewater Solutions for the Lower Florida Keys***January 2005****Vol. 1, No. 4****-- Customer Pipe Line --***Your Direct Connection to KW Resort Utilities, Corp.
Wastewater Questions & Solutions**Pipe Lines Q & A:**Q. This month Pipe Line asks ...*

Has the County engineering study of the new Stock Island wastewater vacuum system been completed...and if so, what are the results of the report?

A. Yes, the County commissioned URS, a nationally known engineering firm to perform a present usage and 20-year projected analysis of the vacuum wastewater collection system and technology being installed on Stock Island by KWRU. The results were reported to the County Commission on November 29th and here is the story...

URS completes engineering study of the KWRU vacuum system, report confirms sufficient capacity and lowest expense...

On Nov. 29th URS, a national engineering firm contracted by the Monroe County Board of County Commissioners (BOCC) reported on their completed engineering analysis of the KW Resort Utilities vacuum collection wastewater system.

URS reported: *"The (KWRU) vacuum collection system appears to have sufficient capacity to continue to support wastewater collection efforts in (Stock Island) throughout the 20-year planning horizon."*

The URS Report also found that the vacuum collection system designed by Weiler Engineering and installed by KWRU had the lowest installation and operational cost as compared to other sewer system options for Stock Island.

Results of the analysis confirm that the existing vacuum collection system should be capable to handle the current and future wastewater flows for south Stock Island and is the most cost efficient.

KW Resort Utilities Sewer Hook-Up Info Line: (305) 295 - 3301

BOCC gives URS Report 5 thumbs up with unanimous vote, directs county staff to create hook-up plan...

The 5-0 vote of the Monroe BOCC to accept the findings of the URS Report was final action remaining to continue the major task of connecting the residences and businesses of south Stock Island to the new vacuum collection sewer system.

The BOCC also directed staff to create a sewer system connection

plan for Stock Island. All of the Florida Keys are under a State mandate to connect all households and businesses to a central sewer system with advanced wastewater treatment by 2010.

This is necessary to help clean and protect the near shore waters as well as the fish and wildlife environment of the Keys.

SI property owners with a central collection wastewater system capped at the property line will receive County notice...

South Stock Island property owners not connected to the central wastewater system will receive a letter of notification in the beginning of 2005 from the County Code Enforcement and the Health

Department to connect their property to the wastewater system.

Property owners with wastewater hook-up questions may also contact KWRU for further information at: (305) 295-3301.

South Stock Island streets ready for sewer connection...

E. Laurel Avenue
US 1 / Overseas Highway
MacDonald Drive
Maloney Avenue
First Street
First Avenue
Third Street
Third Avenue
Second Avenue
Second Street

Second Terrace
Fifth Avenue
Fifth Street
Front St (NW of Safe Harbor Marina)
Sunshine Street
Suncrest Road
Sixth Street
Hollerich
Penninsular Avenue

Call for Sewer Hook-up Info Line for free information: (305) 295-3301

Plumbers wait on call to help hook-ups...

A list of Keys plumbers and phone numbers, supplied by the Monroe County Building Department, is available at our web site, KWRU.com

Property owners *should confirm* that their plumber's Monroe County License is *still* active and may do so by telephoning the Monroe County Building Department at: (305) 292 4490.

Note: A Key West *only* Plumber License is not sufficient to perform plumbing work on Stock Island.

Pipe Line's Staffer of the Month...

Our utility service team is working hard to provide the best service possible for our customers. Each team member understands his or her important role in the proper management of wastewater to protect our Lower Keys environment.

Doug Carter, General Manager, KW Resort Utilities, Corp. Staff Person of the month

"Doug has been a valued associate for over a dozen years and has been involved as a senior manager in several of our businesses around the country. He has always been ready when ever and where ever we needed him to assist in running one of our businesses; the great job he has done for us at KW Resort Utilities as our General Manager is one more example."

...Bill Smith, President, KW Resort Utilities, Corp.

Doug Carter can be described as a man of many talents. When at work Doug always wears two hats: one as General Manager of KW Resort Utilities, Corp.; the other as General Manager of the Key West Golf Club.

On Stock Island, Doug has a foot on both sides of US Highway 1. He is either managing recycled water issues on the Utility side of the highway or, driving around inspecting the greens on the Golf Club side of US 1.

One glance into Doug's office reveals that his work diversification carries over into his personal life. A professional set of golf clubs and deep sea fishing gear are amassed in the corner.

Doug, a card carrying PGA Professional has been managing golf courses for over 12-years.

Doug explains that utility customers are like golfers, they both have expectations of a staff and facility when they pay their fees.

Doug says that the objectives of KW Resort Utilities and the Key West Golf Club are similar in that we want our customers to be satisfied with our service.

The Utility and Golf Club that Doug manages employ over 50 people and buy from dozens of local vendors.

Doug Carter, a man who keeps a foot on both sides of US Highway 1 for KW Resort Utilities and Key West Golf Club is Pipe Line's Staffer of the month.